



LOVE SERVICE LOVE STEFFANS

Thank you for your online order at www.steffans.co.uk. In the unfortunate event that you wish to return part of your order, please fill out the form below and include it with your return. You have 14 working days from the date your order was despatched to return for a refund and 30 days from the date your order was despatched to return for an exchange.

Please allow up to 7 working days for us to process your return, in the mean time if you have any questions please contact our Internet customer service team on **01604 679091** or e-mail online@steffans.co.uk.

Steffans The Jewellers

Please complete this form and return it with your items in the original packaging to:
Steffans Internet Dept, 2-6 Abington Square, Northampton, NN1 4AA

Order No:	#
Name:	
Contact Number/ E-mail:	

Product Code	Description	Qty	Reason Code	Refund? (Tick)	Exchange? (Tick)	Exchange for?

Reason Codes:	A - Faulty/Damaged	B - Wrong Size	C - Not as Described
	D - Value For money	E - Wrong product Sent	F - Other (please state)

*You are responsible for the cost of the postage back to Steffans- for your own peace of mind please consider Recorded Delivery